



REPORT TO THE COMMUNITY
FOR THE YEAR 2023

MESSAGE FROM THE CEO

Dear Neighborcare Health Friends and Supporters,

As we reflect on the past year and build toward the future, I am pleased to share our progress toward advancing our ultimate goal of 100 percent access and zero health disparities. We achieved significant milestones that underscore our commitment to the communities we serve and of which we are a part.

In 2023 our strategic plan centered on a few key goals: enhancing community engagement, responsibly stewarding resources, and expanding our ability to deliver culturally competent care. I am proud to share that input from staff and partners has been invaluable in shaping our Community Engagement Development Plan. The process provided clarity around what is needed to better serve communities experiencing health inequities including:

- Deepening trust with our community
- Leaning into becoming a learning organization
- Building a diverse pipeline of skilled healthcare professionals
- Using our resources to respond flexibly to community needs.



Rashad A. Collins
Chief Executive Officer

At Neighborcare Health, we care for one of the most diverse patient populations among our partner community health centers, a testament to the foundation of trust we have built. Looking ahead, we are excited to deepen our relationships and further our impact.

Central to our success has been our dedicated team of healthcare professionals who embody our commitment to integrated, team-based care. Whether it's our nutritionists partnering with medical and behavioral health staff to address chronic conditions, or our nurse care managers providing crucial post hospital discharge support, we've continued to move toward integrated, whole-person care.

Amid all that our sector is experiencing, we are grateful for the steady support of our partners—whether it be elevating our message, providing services alongside us, advocating for change, or ensuring we have the flexible funding it takes to be responsive to community needs.

Looking ahead, we aim to bolster support for health-related social needs and social determinants of health, ensuring comprehensive care for our patients.

Furthermore, I'm excited to announce that with ongoing support from philanthropic partners, our state grant for the 45th Street dental clinic remodel will greatly expand our dental services, adding approximately 6,330 annual dental visits for 2,300 individuals.

As we navigate the opportunities and challenges ahead, I am confident that our new leadership team, alongside our dedicated staff and supporters, will continue to propel us toward our vision of a healthier, more equitable future.

Thank you for your unwavering support and partnership in this journey toward health equity.

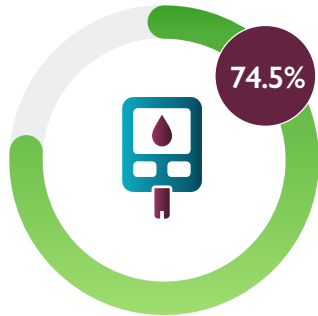
Warm regards,

A handwritten signature in blue ink that reads "Rashad A. Collins". The signature is fluid and cursive.

Rashad A. Collins
Chief Executive Officer

KEY ACHIEVEMENTS 2023

Community health is a community endeavor, and because of your support, Neighborcare Health made real strides in 2023 toward health equity and improving health outcomes for our patients. With your partnership, we will continue to serve our Puget Sound community with the high-quality, respectful, life-affirming care that everyone deserves. Thank you!



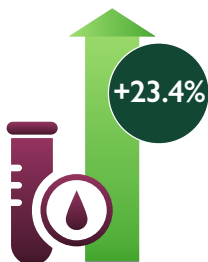
74.5% of Black/African American patients achieved diabetes A1c control¹



66.5% of patients who identify as a person of color had controlled high blood pressure²



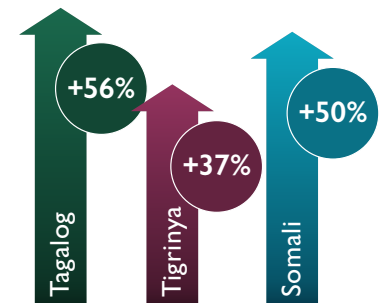
90.3% of babies born had a normal birth weight



23.4% improvement in HIV screening rate, with over 14,000 patients screened



10.4% improvement in rate of patients being screened for depression



Improvement in breast cancer screening rates by translating patient materials.

POLICY ACHIEVEMENTS AND SYSTEM CHANGE

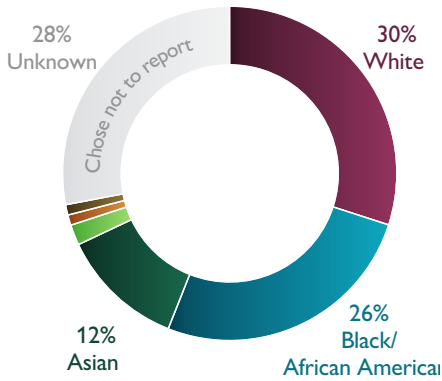
In partnership with our fellow community health centers (CHCs), we successfully advocated for **dental capital funding for CHCs across the state**, including a grant to increase the space at our 45th Street dental clinic. We also were a partner in the critical **expansion of the state Apple Health/Medicaid**, which now provides insurance coverage regardless of immigration status.



1. Black/African American prevalence of diabetes in King County is 15.8% compared to 6.8% overall.
2. In King County, the rate of deaths from stroke is higher than the average for people of color across all racial groups.

PATIENTS AND VISITS 2023

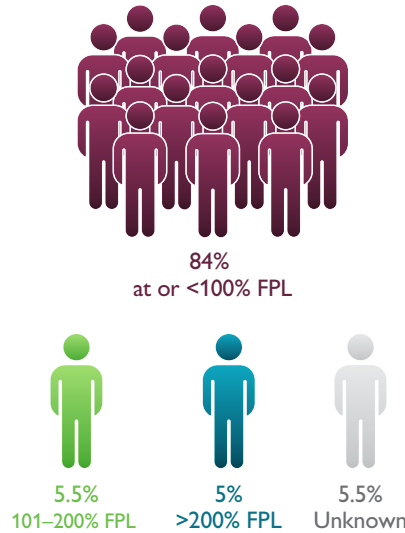
PATIENT DEMOGRAPHICS



- 2% More than one race
- 1% American Indian/Alaska Native
- 1% Hawaiian/Pacific Islander

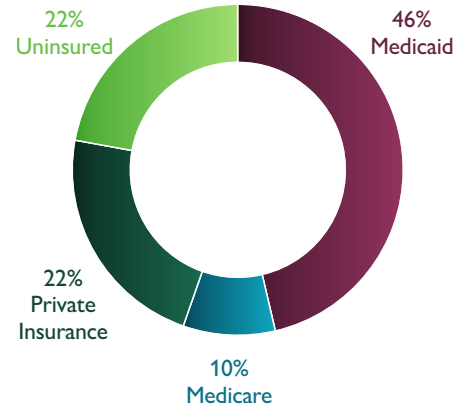
Of the reported demographics, 15% across different groups identified as Hispanic/Latino.

FEDERAL POVERTY LEVEL



In 2023, the Federal Poverty Level (FPL) for a family of four was \$30,000 a year.

INSURANCE COVERAGE



Sliding fee discount program available to patients based on household size and income.

PATIENT VISITS



PATIENT QUICK FACTS

- 61,004** total patients
- 3,160** patients experiencing homelessness or recently experienced homelessness
- 3,990** school-based health center patients
- 16,753** patients best served in a language other than English
- 516** babies born with the support of our OB and Midwifery programs
- 7,925** patients receiving dental emergency services

FINANCIALS

EXPENSES

Program Services:	\$66,476,608
Administrative Overhead:	\$24,782,558
Fundraising:	\$472,825
Total Operating Expenses:	\$91,731,991

REVENUE
















Program Revenue:	\$59,561,489
Grant Revenue:	\$25,996,682
Contributions & Events:	\$1,400,666
Other:	\$2,818,902
In-Kind:	\$2,275,656
Total Operating Revenue:	\$92,053,395
Non-Operating Revenue:	\$1,430,796
Net Income:	\$1,752,200

LOCATIONS








Serving patients in Seattle, Vashon Island and Olympia.

Clinic sites



















North Seattle

- 1 Neighborcare Health at 45th Street   
- 2 Neighborcare Health at Ballard  
- 3 Neighborcare Health at Lake City 
- 4 Neighborcare Health at Lincoln High School 
- 5 Neighborcare Health at Magnuson 
- 6 Neighborcare Health at Meridian   
- 7 Neighborcare Health at Robert Eagle Staff Middle School 
- 8 Neighborcare Health at Roosevelt High School 
- 9 Neighborcare Health Youth Clinic at 45th Street  

Central Seattle

- 10 Neighborcare Health at Bailey Gatzert Elementary 
- 11 Neighborcare Health at Pike Place Market  
- 12 Neighborcare Health Youth Clinic at New Horizons  
- 13 Neighborcare Health Youth Clinic at Pike Place Market  

South/Southwest Seattle

- 14 Neighborcare Health at Chief Sealth International High School 
- 15 Neighborcare Health at Columbia City  
- 16 Neighborcare Health at Dearborn Park Elementary 
- 17 Neighborcare Health at Denny International Middle School 
- 18 Neighborcare Health at Georgetown 
- 19 Neighborcare Health at High Point  
- 20 Neighborcare Health at Highland Park Elementary 
- 21 Neighborcare Health at Madison Middle School 
- 22 Neighborcare Health at Mercer Middle School 
- 23 Neighborcare Health at Pacific Tower 
- 24 Neighborcare Health at Rainier Beach   
- 25 Neighborcare Health at Rising Star Elementary 
- 26 Neighborcare Health at Roxhill Elementary 
- 27 Neighborcare Health at West Seattle Elementary 
- 28 Neighborcare Health at West Seattle High School 


Outside Seattle

- 29 Neighborcare Health Dental at Providence St. Peter Hospital 
- 30 Neighborcare Health at Vashon Island High School 



Services offered

 = Medical & Behavioral Health

 = Dental

 = School-based Health Center

 = Pharmacy

 = Homeless only

OUR MISSION: To provide comprehensive health care to families and individuals who have difficulty accessing care; respond with sensitivity to the needs of our culturally diverse patients; and advocate and work with others to improve the overall health status of the communities we serve.



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**STAY
CONNECTED**

