



REPORT TO THE COMMUNITY

FOR THE YEAR 2022



MISSION

The mission of Neighborcare Health is to provide comprehensive health care to families and individuals who have difficulty accessing care; respond with sensitivity to the needs of our culturally diverse patients; and advocate and work with others to improve the overall health status of the communities we serve.

THANK YOU!

We want to take a moment to say thank you to our incredible community. It is because of your partnership and support of Neighborcare Health in 2022 that this invaluable work continues to be available to everyone in our community because as we all know, health care should be accessible to all. Thank you for caring about the health of our community.

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SENIOR LEADERSHIP

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Chief Operating Officer
Dr. Per Danielsson
Interim Chief Health Officer
Melvin Jones,
Interim Chief Human Resource Officer
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Dear Friends of Neighborcare Health,

More than 55 years ago, Neighborcare Health was born in direct response to data that called out deep health disparities in Seattle. We continue to face health inequities today, and now more than ever, we must focus our energies on our ultimate goal: **100% access, zero health disparities.**

Communities are asking for models of holistic care that consider the whole of their humanity and the contexts in which they live. As a community health center, we are called upon to work toward health justice. It remains central to our purpose.

Neighborcare Health is already making a phenomenal impact — and is still ripe with possibility.

We are one of the largest providers of primary medical, dental and behavioral health care services in the Seattle area serving low-income and uninsured families and individuals, seniors on fixed incomes, immigrants, and people experiencing homelessness. We have incredible and talented team members who care deeply about the communities we are in and the patients we serve. In partnership with our communities, we can do so much more together.

Over the past year, I have taken time to get to know our teams, who we are as an organization, what we are doing well, and where we have room to grow. I am excited by the opportunities available to us and the commitment of our staff to grow into those opportunities.

This has been a year of reflection, assessing what will be required of us to step into that growth. We slowed down to understand how we can do better at providing integrated, whole-person care. Moving forward, this means considering how our processes, practices, and skill sets can be elevated to meet the demands of health justice while also caring for staff across programs and service lines. With a renewed emphasis on aligning our resources to our mission, the year ahead looks bright. We will continue to lean into our strengths and take strides toward ensuring the communities we serve are healthy.

Our success is in large part because of all of you. Your partnership and support allow us to do what we do best: offer the care our communities need in ways that meet them where they are. We can't do this work without you. Thank you for supporting us on our journey as we continue working toward health justice together.

Sincerely,

A handwritten signature in blue ink that reads "Rashad A. Collins". The signature is fluid and cursive.

Rashad A. Collins
Chief Executive Officer



PATIENTS AND VISITS 2022

In 2022, nearly 60,000 patients accessed medical, dental and behavioral health care at Neighborcare Health clinics. While 26% of these appointments were virtual, increasing numbers of patients are returning to in-person visits. We are proud that Neighborcare Health continues to meet patients where they are.

With the continued support and partnership of our staff, community and funders, we are able to report:



58,838
patients

2,498 patients experiencing homelessness or recently experienced homelessness

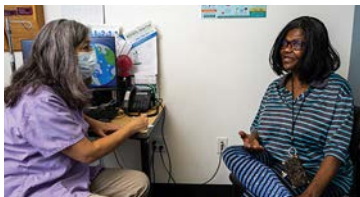
3,834 school-based health center patients

16,330 patients best served in a language other than English

16,133 patients without health insurance

6,646 patients over 65

15,030 patients under 18



228,231
visits

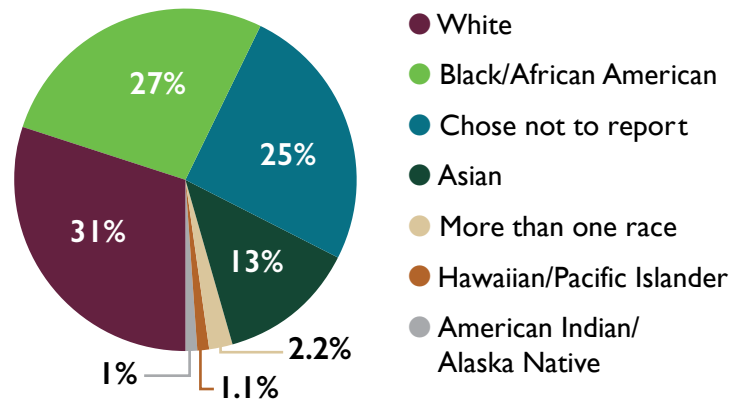
143,394 Medical

64,459 Dental

21,428 Behavioral Health

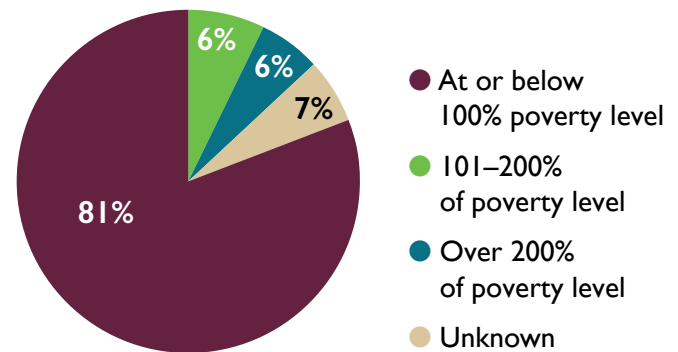
58,838 Virtual Visits

DEMOGRAPHICS



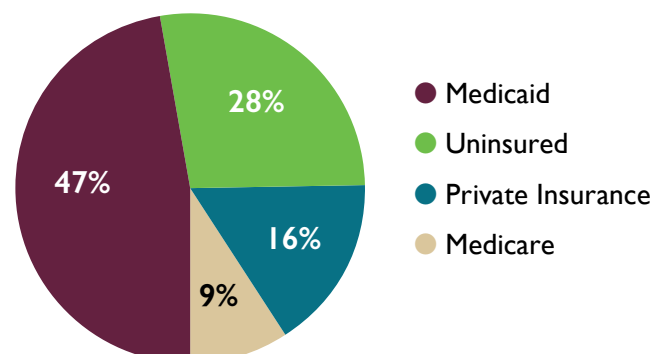
Of the above reported demographics, 17% across different groups identified as Hispanic/Latino.

FEDERAL POVERTY LEVEL



In 2022, the Federal Poverty Level for a family of four was \$27,750 a year.

INSURANCE STATUS



Sliding fee discount program available to patients based on household size and income.

AUDITED FINANCIALS 2022



OPERATING REVENUES

Program Revenue	\$55,215,858	63%
Grant Revenue	\$25,509,187	29%
Contributions & Events	\$1,677,790	2%
Other	\$3,056,919	4%
In-kind	\$1,929,476	2%
Total Operating Revenue	\$87,389,230	100%

OPERATING EXPENSES

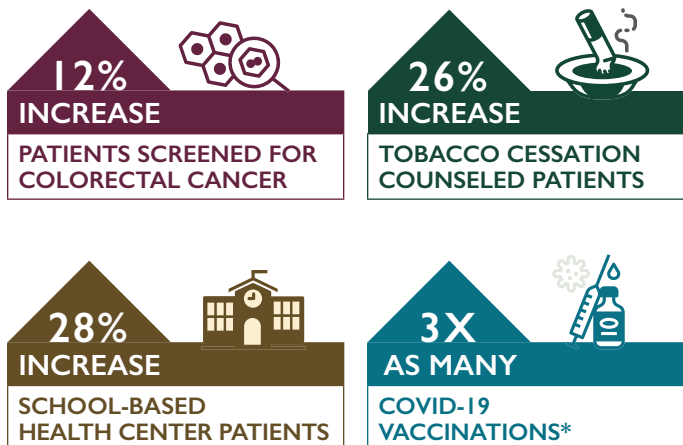
Program Services	\$63,440,382	74%
Administrative Overhead	\$22,060,080	25.6%
Fundraising	\$339,713	0.4%
Total Operating Expenses	\$85,840,175	100%

Non Operating Revenue \$5,607,382

Net Income \$7,156,437

Thanks to support from funders, donors, foundation board members, and many others, as well as relief from the federal government, we ended 2022 in a financially strong position.

KEY ACHIEVEMENTS 2022 vs 2021



*Tripled from 2,209 in 2021 to 6,510 in 2022, showing that the community continues to turn to Neighborcare Health for their COVID-19 needs.



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Clinic sites

North Seattle

Neighborcare Health at 45th Street   
Neighborcare Health at Ballard  
Neighborcare Health at Lake City 
Neighborcare Health at Lincoln High School 
Neighborcare Health at Magnuson 
Neighborcare Health at Meridian   
Neighborcare Health at Robert Eagle Staff Middle School 
Neighborcare Health at Roosevelt High School 
Neighborcare Health at St. Vincent de Paul — Aurora 
Neighborcare Health Youth Clinic at 45th Street  

Central Seattle

Neighborcare Health at Bailey Gatzert Elementary 
Neighborcare Health at Pike Place Market  
Neighborcare Health Youth Clinic at New Horizons  
Neighborcare Health Youth Clinic at Pike Place Market  

South/Southwest Seattle


Neighborcare Health at Chief Sealth International High School 
Neighborcare Health at Columbia City  
Neighborcare Health at Dearborn Park Elementary 
Neighborcare Health at Denny International Middle School 
Neighborcare Health at Georgetown 
Neighborcare Health at High Point  
Neighborcare Health at Highland Park Elementary 
Neighborcare Health at Madison Middle School 
Neighborcare Health at Mercer Middle School 
Neighborcare Health at Pacific Tower 
Neighborcare Health at Rainier Beach   
Neighborcare Health at Rising Star Elementary 
Neighborcare Health at Roxhill Elementary 
Neighborcare Health at West Seattle Elementary 
Neighborcare Health at West Seattle High School 

Outside Seattle

Neighborcare Health Dental at Providence St. Peter Hospital 
Neighborcare Health at Vashon Island High School 

Services offered

 = Medical

 = Dental

 = School-based Health Center

 = Pharmacy

 = Homeless & Housing

This annual report was prepared by the Neighborcare Health Development Office.
Please advise us of any errors by calling 206-548-3260 or emailing development@neighborcare.org.

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