

# REPORT TO THE COMMUNITY

for the Year 2019





Dear friends,

Each year we are proud to share our report to the community on our achievements in the previous year.

Ordinarily that would mean reflecting on our enormous growth in 2019 as a provider of Medication for Opioid-Use Disorder, supporting our most vulnerable neighbors who seek to free themselves of substance abuse, and end the plague of opioid related deaths. We might share the details of the growth of our programs serving those experiencing homelessness, and supporting transition into permanent supportive housing. In addition we would share with you how our school-based program is expanding to two more schools, and how we have established a dental clinic in Olympia, to meet the great need for accessible oral health care there.

But this is not an ordinary year. Although our report is on activities in 2019, as we prepare this report we, and the world, are struggling with the COVID-19 pandemic. And although we are meeting our patient and community needs, there is a real impact on our patients, our staff and — yes — our finances. In light of this, we are electing to reduce the length of this report, and consequently its contents. So there are no program stories, and no list of our wonderful, generous donors. We are confident this is the most judicious choice, preserving more of our budget for patient care, while still sharing this update about our work in 2019.

Thank you as always for being part of our story, and upholding the values of our community. Everyone deserves quality care. And while that has always been true, we are as a city, and a nation, and a globe, more aware than ever.

Sincerely,

A handwritten signature in black ink that reads "Michael Erikson". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Michael Erikson  
Neighborcare CEO

## SENIOR LEADERSHIP

- Janine Childs, MHA, Chief Financial Officer
- Michael Erikson, MSW, Chief Executive Officer
- Peggy Evans, PhD, Chief Transformation Officer
- Meena Mital, MD, Chief Medical Officer
- Joseph Sparacio, Chief Development Officer
- Sarah Vander Beek, DMD, Chief Dental Officer
- Meredith Vaughan, MHA, Chief Operating Officer



## MISSION

The mission of Neighborcare Health is to provide comprehensive health care to families and individuals who have difficulty accessing care; respond with sensitivity to the needs of our culturally diverse patients; and advocate and work with others to improve the overall health status of the communities we serve.



To the hundreds of individuals, foundations, businesses and community organizations who supported Neighborcare financially in 2019, thank you! None of this would be possible without you.

### BOARD OF DIRECTORS 2019/2020

Nwando Anyaoku, MD, MPH  
Ken Aso  
Jennifer Bell — Secretary  
Sarah Chesemore  
Rose Feliciano — Treasurer (2020)  
Bob Greenlee, CPA  
Salil Gupte — Treasurer (2019)

John Jenkel  
Joyce Lammert, MD — Vice Chair  
Rom Lee  
Nancy Nipples  
Rick Rubin  
Barbara Shickich — Chair  
Joyce Williams

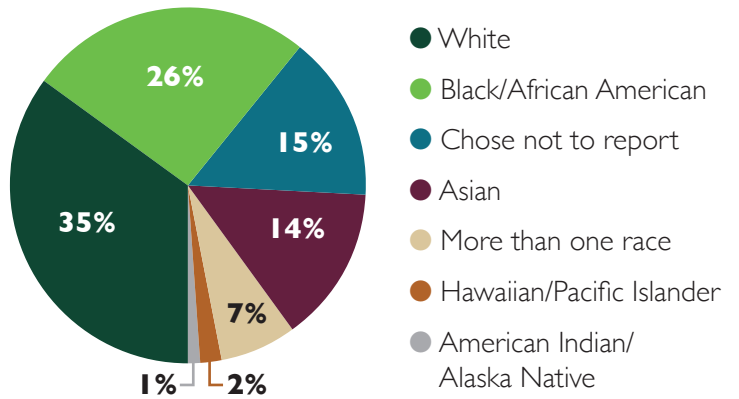
### NEIGHBORCARE HEALTH FOUNDATION BOARD MEMBERS 2019/2020

Thomas Hallstrom  
Nathan Johnson  
Andrea Lacy  
Dayna Lurie Parramore  
Sarah Ramsay  
Laura Kate Zaichkin

# 2019 PATIENTS AND VISITS



## DEMOGRAPHICS



Of the above reported demographics, 15% across different groups identified as Hispanic/Latino.

With the support and partnership of our community, we are able to report:

**71,636 PATIENTS** including:

**13,324** Patients experiencing homelessness or recently experienced homelessness

**5,231** School-based health center patients

**12,800** Patients best served in a language other than English

**564** Babies born with the support of our OB and Midwifery programs

**7,973** Patients over 65

**20,169** Patients under 18

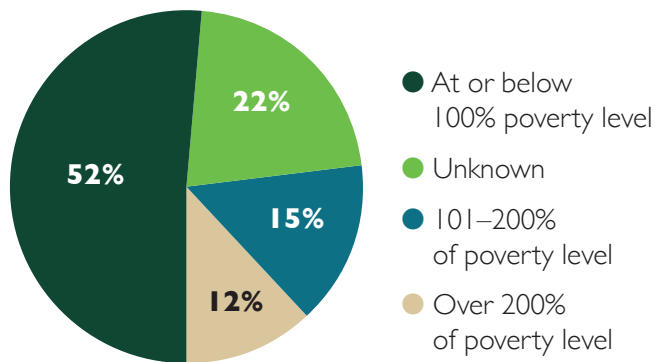
**296,949 VISITS** including:

**186,960** Medical visits

**84,579** Dental visits

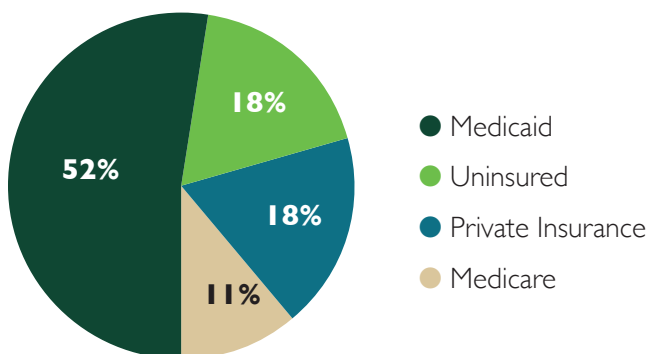
**25,410** Behavioral Health visits

## FEDERAL POVERTY LEVEL



(In 2019, the Federal Poverty Level for a family of four was \$25,750 a year.)

## INSURANCE STATUS



(Sliding fee scale available to patients who are uninsured, based on verified income.)

# 2019 AUDITED FINANCIALS



## OPERATING REVENUES

Program Revenue	\$55,400,612	70%
Grant Revenue	\$16,526,260	21%
Contributions & Events	\$1,571,948	2%
Other	\$3,369,393	4%
In-kind	\$2,541,708	3%
<b>Total Operating Revenue</b>	<b>\$79,409,921</b>	<b>100%</b>

## OPERATING EXPENSES

Program Services	\$60,682,211	75%
Administrative Overhead	\$19,830,082	24%
Fundraising	\$440,998	1%
<b>Total Operating Expenses</b>	<b>\$80,953,291</b>	<b>100%</b>

Non Operating Revenue \$551,712

Investment from Reserves \$991,658

**Net Revenue \$0**



















**STAY CONNECTED**






neighborcare.org     Neighborcare Health     YouTube NeighborcareHealth      neighborcare

## Clinic sites

### North Seattle

- Neighborcare Health at 45th Street   
- Neighborcare Health at Ballard  
- Neighborcare Health at Lake City 
- Neighborcare Health at Lincoln High School 
- Neighborcare Health at Magnuson 
- Neighborcare Health at Meridian   
- Neighborcare Health at Robert Eagle Staff Middle School 
- Neighborcare Health at Roosevelt High School 
- Neighborcare Health at St. Vincent de Paul – Aurora 
- Neighborcare Health Youth Clinic at 45th Street  

### Central Seattle

- Neighborcare Health at Bailey Gatzert Elementary 
- Neighborcare Health at Pike Place Market  
- Neighborcare Health Youth Clinic at New Horizons  






### South/Southwest Seattle

- Neighborcare Health at Chief Sealth International High School 
- Neighborcare Health at Columbia City  
- Neighborcare Health at Dearborn Park Elementary 
- Neighborcare Health at Denny International Middle School 
- Neighborcare Health at Georgetown 
- Neighborcare Health at High Point  
- Neighborcare Health at Highland Park Elementary 
- Neighborcare Health at Madison Middle School 
- Neighborcare Health at Mercer Middle School 
- Neighborcare Health at Pacific Tower 
- Neighborcare Health at Rainier Beach   
- Neighborcare Health at Rising Star Elementary 
- Neighborcare Health at Roxhill Elementary 
- Neighborcare Health at West Seattle Elementary 
- Neighborcare Health at West Seattle High School 

### Outside Seattle

- Neighborcare Health Dental at Providence St. Peter Hospital 
- Neighborcare Health at Vashon 
- Neighborcare Health at Vashon Island High School 

**Services offered**

 = Medical	 = Pharmacy
 = Dental	 = Homeless & Housing
 = School-based Health Center	